

SOUTHWIND CARPET MILLS

OFFICE SOLUTIONS™ 10 YEAR LIMITED WEAR WARRANTY

Southwind Carpet Mills warrants for ten years, from the time of the initial installation, that our carpet will lose no more than 10% of its pile fiber content when properly installed in light commercial applications. This warranty applies to the original purchaser and is not transferable. The manufacturer must be allowed a reasonable opportunity to inspect and verify the surface wear. If testing shows the carpet has lost more than 10% of its pile fiber during the warranted period, we will replace the affected area excluding installation.

Abrasive wear means fiber-loss from the carpet through normal foot traffic, not from crushing, matting or flattening of the carpet pile in any area, or from staining, soiling, fading, or other changes in carpet appearance.

Carpets installed outdoors, on stairs, or in areas subject to other than normal foot traffic are not covered by this warranty.

This warranty specifically excludes damage caused by cuts, tears, snags, pulls, pilling, burns, pets, crushing, pooling, shading, watermarking, pile reversal, improper installation, improper cleaning, furniture coasters, heavy wheel devices, athletic equipment, and lack of protection under roller caster chairs or damage resulting from negligence, abusive treatment improper use, or natural disaster.

Routine maintenance such as frequent vacuuming and proof of professional cleaning every 12-18 months is required.